

# Quality and Environment Policy



Owner: CSO	Approved by: The Board	Approval date: 21/05/2024	Renewal: Yearly
Type of document: Group Policy	Classification: Public	Refers to: All employees	Replaces: 23/05/2023

# Quality and Environment Policy



# Quality and Environment Policy



Owner: CSO	Approved by: The Board	Approval date: 21/05/2024	Renewal: Yearly
Type of document: Group Policy	Classification: Public	Refers to: All employees	Replaces: 23/05/2023

## Quality and Environment Policy

Ahlsell's business shall create added value for our customers, suppliers and ourselves and contribute to a sustainable development of society.

The Quality and Environment Policy constitutes a framework for setting quality and environment goals, and for continuously improving processes and products.

### Quality and Environment is a natural element of our entire business

#### This means:

- that** We comply with applicable laws and regulations.
- that** We comply with agreed requirements from customers and stakeholders as well as Ahlsell's internal requirements.
- that** We identify and manage risks and opportunities in the business.
- that** Ahlsell's quality and environment work is strategic and systematic, and is characterised by accountability, openness and simplicity.
- that** We are constantly working to reduce and prevent pollution and other environmental impacts from our operations, mainly focusing on products, transport, energy use and recycling.
- that** We adhere to the Paris Agreement and the EU Climate Goals
- that** We must strive to continuously improve the value of our products and processes, with a focus on customer benefit, productivity, sustainability and profitable growth.
- that** Our business system meets the requirements of the ISO standards 9001 and 14001.

Ahlsell's management system, the Blue Thread, contains policies, guidelines and routines that govern how the business and its processes are planned, targeted, applied, followed up and constantly improved.

### The expectations of all stakeholders are considered in quality and environment issues

#### This means:

- that** We keep our promises and are an exemplary business partner and develop together with our stakeholders.
- that** The dialogue with customers, suppliers and other business partners is a source of renewal and improvements.
- that** We have the right competence to fulfil obligations towards our stakeholders.
- that** Our employees have good knowledge of the positive effects of quality and environment work and contribute actively to achieving the company's objectives.

### We shall continuously improve our quality and environment performance throughout the whole value chain

#### This means:

- that** Ahlsell's employees are the company's most important resource, and we therefore nurture a good work environment and strong employee engagement.
- that** We regularly evaluate and improve our processes and products on the basis of improved customer satisfaction, profitability, environment, safety and health.
- that** We register and deal with deviations and undesired events in order to work on preventive measures.
- that** We actively communicate issues relating to quality and environment both externally and internally.